

## PUBLIC NOTICE

Alenco Communications, Inc., is committed to bringing its customers quality telecommunications services at affordable rates throughout its service territory. Basic local services are offered at the following monthly rates:

Service Area:	Single Party Residence	Single Party Business Access
Alexander	Access Line*	Line*
	\$22.21	\$26.25
Carlton	\$22.21	\$26.25
Donie	\$22.21	\$26.25
Maryneal	\$22.21	\$26.25
McCaulley	\$22.21	\$26.25
Sylvester	\$22.21	\$26.25
Knippa	\$22.21	\$25.25
Dolores	\$22.21	\$26.25
Modeana	\$22.21	\$26.25
West Marietta	\$22.21	\$26.25

*(\*Rates vary depending on the exchange where you live or have your business, and do not include taxes, surcharges, or other fees that may be applicable, such as a subscriber line charge.)*

Alenco Communications, Inc., provides voice telephony service which includes voice grade access to the public switched network, unlimited local calling within the customer's local calling area at no charge, access to emergency services, and toll blocking at no charge for qualifying low-income customers. Each local exchange access line comes with a free primary directory listing and each subscriber can request an Alenco Communications, Inc.'s local telephone directory or view online @ [www.aciglobal.com](http://www.aciglobal.com).

To make sure that our customers continuously receive quality service, any service problems can be reported to Alenco Communications, Inc., twenty-four hours a day, seven days a week.

Basic services are offered at the rates, terms and conditions specified in Alenco Communications, Inc., tariff on file with the Public Utility Commission of Texas. If you have questions regarding the Company's services or rates, please call (817) 447-0127 or toll free (800) 628-5371.

### DISCOUNTS AVAILABLE FOR LOW INCOME CUSTOMERS

Alenco Communications, Inc., offers reduced rates to eligible low-income residential consumers under a government assistance program called Lifeline. Lifeline provides monthly discounts to an eligible customer's voice telephony service (home or wireless service, but not both). Customers who are eligible for Lifeline are also eligible for toll blocking at no charge.

To be eligible for Lifeline a customer's annual household income must be at or below 150% of the federal poverty guidelines, or a customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance (FPHA); Low Income Home Energy Assistance Program (LIHEAP); Temporary Assistance for Needy Families; National School Lunch Program's free lunch program; or health benefits coverage under the state Children's Health Insurance Program (CHIP).

Lifeline service is limited to one discount per household. A household is everyone who lives in the home (including children and people who are not related to the customer) and shares income and household expenses (bills, food, etc.). A customer with Lifeline service may not transfer the Lifeline benefit to any other person. Lifeline is a nontransferable benefit.

Additional information may be obtained by contacting the Company's business office at (800) 628-5371 or by contacting the Low-Income Discount Administrator (LIDA) at 1-866-454-8387 (1-866-4-LITE-UP).